




















Scorecard >





1.0 Customer		As of Date	Actual	Goal	FYTD Actual	FYTD Goal	+ ADD
1.1	(DP&Z) CDMP Amendment Process/ Maintenance Activities						
	 Prepare updates to CDMP	FY06	100 %	100 %	100 %	100 %	
	Update Capital Improvements Element Yearly						
	 Prepare Interpretation Letters	FY07 Q1	100 %	100 %	100 %	100 %	
1.2	(DP&Z) Demographic Data and Land Supply						
	 Maintain Countywide Land Use, Land Supply and Capacity Updated	FY07 Q1	75 %	100 %	75 %	100 %	
1.3	(DP&Z) Conduct Charrettes and Prepare Implementing Ordinances (Area Plans Review)						
	Initiated Charrettes FY 06-07						
	 Initiate at least three (3) Charrettes in a fiscal yr. (Area Plans)	FY06-Semi-2	1	0	7	0	
	 Completed Charrettes (Area Plans)	FY06-Semi-2	3	3	3	3	
	 Complete Ordinances for Implementation of Area Plan	FY06-Semi-2	3	3	3	3	
1.4	(DP&Z) Zoning Hearings Process						
	 Initial Processing Time of Public Hearing Applications (First 40 Days)	FY07 Q1	100 %	100 %	100 %	100 %	
	 Complete resolution 14 days after receipt of motion slip for the zoning hearing	Dec 2006	100 %	100 %	100 %	100 %	
	 Total Processing Time of Zoning Public Hearings Applications	FY07 Q1	148	135	148	135	
1.5	(DP&Z) Legal Services						
	Final Covenants Reviewed	Dec 2006	14	n/a	66	n/a	
	 Final Covenants to be reviewed in 3 working days	Dec 2006	95 %	100 %	97 %	100 %	
1.6	(DP&Z) Building Permit Process - Zoning Review						
	 Landscape Reviews of Building Permit Plans (Residential/Commercial)	Jan 2007	93 %	100 %	91 %	100 %	
	 Zoning Reviews of Building Permits (Residential/Commercial)	Jan 2007	99 %	100 %	97 %	100 %	
1.7	(DP&Z) Building Permitting Process - Impact Fees						
	 Total Number of Impact Fee Assessments	Jan 2007	1,083	0	6,395	0	
1.8	(DP&Z) Maps and Technology						
	 Posting results on zoning maps 30 days from receipt of resolution	Dec 2006	100 %	100 %	297 %	300 %	
1.9	(DP&Z) Continued Excellent Public Service						
	 PIC Customer Service Survey Results	FY07 Q1	E	VG	E	n/a	
	 Secret Shopper Score (Planning and Zoning)	Cal05	4.2	4.0	4.2	4.0	
1.10	Resident Satisfaction Survey						
	A. Development and land use in the County	FY05	28.36 %	n/a	28.36 %	n/a	
	B. Development and land use in your neighborhood	FY05	38.77 %	n/a	38.77 %	n/a	
	C. How the County is managing growth	FY05	22.17 %	n/a	22.17 %	n/a	
1.11	(DP&Z) Strengthening Relationships with the Community						
	 Informational Meetings with Community Councils (Planning)	FY06-Semi-2	4	0	4	0	

 Organize and Staff Community Zoning Appeals Boards	Jan 2007	6	10	27	40
 Organize and Staff Planning Advisory Board (PAB)	Jan 2007	1	1	3	3



2.0 Financial | ADD

	As of Date	Actual	Goal	FYTD Actual	FYTD Goal
2.1 Meet Budget Targets (Planning & Zoning)					
 Revenue: Total (Planning and Zoning)	FY07 Q1	\$3,527	\$6,636	\$3,527	\$6,636
 Expen: Total (Planning and Zoning)	FY07 Q1	\$3,932	\$6,636	\$3,932	\$6,636

3.0 Internal | ADD

	As of Date	Actual	Goal	FYTD Actual	FYTD Goal
3.1 (DP&Z) Staff Count					
 Approved Budgeted Positions	FY07 Q1	183	183	183	183
 Overages	FY07 Q1	2	2	2	2
 Vacant Positions	FY07 Q1	28	0	28	0
3.2 (DP&Z) Employee Recognition					
 Award Employee of the Quarter	FY07 Q1	1	1	1	1

4.0 Learning and Growth | ADD

	As of Date	Actual	Goal	FYTD Actual	FYTD Goal
4.1 (DP&Z) Career Enhancement					
 Director's Mandate/Professional Development	FY06-Semi-2	31	31	31	31
 Internal Career Enhancement	FY07 Q1	1	2	1	2
4.2 (DP&Z) Supervisors Enrolled in Certification Training/Mandate					
Supervisors Enrolled in Certification Training/Mandate					

Initiatives >

Name	Start	Finish	Complete
Assistance on Housing Matters	5/1/2006	4/30/2007	
CDMP Process Improvements	2/3/2006	5/31/2007	
Budget:  Timing: 			
Charrettes	10/1/2005	9/30/2008	
Budget: Timing: 			
Countywide Planning Project	6/6/2006	5/30/2007	
Budget: Timing: 			
Ethics Training (5 yrs.)	6/1/2006	12/31/2006	100%
Budget: Timing: 			
File Growth Management CDMP	10/1/2006	11/30/2007	
Inclusionary Zoning (Workforce Housing)	1/1/2006	12/31/2006	100%
Budget: Timing: 			
Participation in Watershed Study	1/1/2005	12/31/2007	
Permitting Process Improvement	1/1/2006	12/31/2009	
Public Hearing Application Timeframe	10/1/2005	9/30/2007	
Report on Residential Permits Issued Outside UDB	4/10/2006	1/30/2007	75%
Budget: Timing: 			
Review of Lots for Infill Housing	7/18/2006	8/31/2007	
Budget: Timing: 			
Summer Study	5/31/2006	12/30/2006	
Budget: Timing: 			
Zoning Code Re-Write	2/1/2000	6/30/2007	
Budget: Timing: 			

Scorecard Details >

Exception Report	Owners	Monitors
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Description:

[Hurtado, Amalia](#)

Parent Scorecards

[ACM Scorecard - Alex Munoz \(Land Use & Development\)](#)

[ACM Scorecard - Hudak, Alina](#)

Child Scorecards

[P/Z-Administration](#)

[P/Z Planning Division](#)

[P/Z Zoning Division](#)

External Applications >

Attachments >

Title

Status

Check Out

Customer Perspective

Objective Name	Owner(s)
(1.1) (DP&Z) CDMP Amendment Process/ Maintenance Activities	Amalia Hurtado Diane O'Quinn Williams

Initiatives Linked To Objective	Owner(s)
CDMP Process Improvements	Subrata Basu Amalia Hurtado Diane O'Quinn Williams Mark Woerner

GrandParent Objectives
Provide efficient, consistent, and appropriate growth management, urban planning, and transportation development services
Provide efficient, consistent, and appropriate growth management, urban planning, and transportation development services
Promote responsible stewardship of natural resources and unique community environments

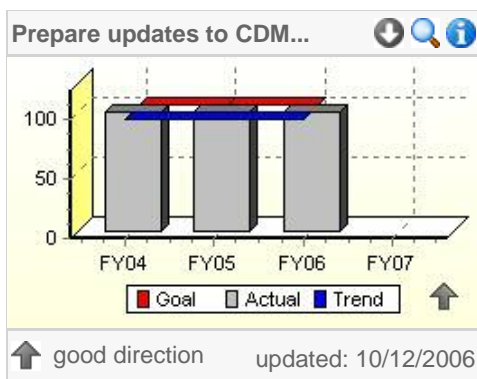
Parent Objectives
(NU1.1) Increased urban infill development and decreased urban sprawl (priority outcome)
(NU1.2) Protection of viable agriculture and environmentally-sensitive lands (priority outcome)
(NU3.3) Preservation of wetlands and environmentally valuable uplands

Measure	Owner(s)
Prepare updates to CDMP	Subrata Basu Mark Woerner Amalia Hurtado

Final action by the Board of County Commissioners (BCC) on applications to amend the CDMP required updates to the Comprehensive Development Master Plan (CDMP) text and/or the land use plan map. Text and map updates will occur within 45 working days following adoption of amendment cycles.

Performance				
Ind	Actual	Goal	Variance	Date
▲	100 %	100 %	0 %	9/30/2006

Initiatives Linked To Measure				Owner(s)
Child Measures Linked To Measure				
Ind	Name	Actual	Goal	Date



Measure

Owner(s)

Update Capital Improvements Element Yearly

Subrata Basu Mark Woerner Amalia Hurtado

The Growth Management Act (Florida Statutes) requires that all jurisdictions prepare and update their Capital Improvements Element yearly to assure that there are adequate capital improvements planned and funded to respond to the planned and anticipated growth. This element is updated once a year during the April cycle.

Performance

Ind	Actual	Goal	Variance	Date
	n/a	n/a	n/a	



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure

Owner(s)

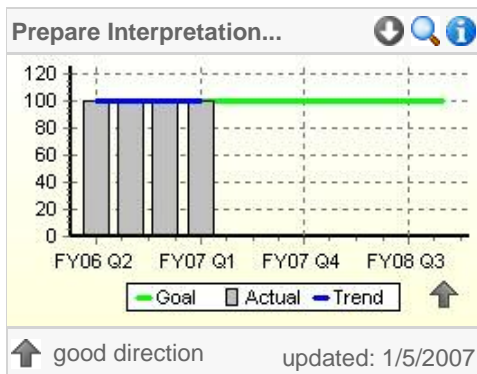
Prepare Interpretation Letters

Subrata Basu Mark Woerner Amalia Hurtado

Prepare interpretation letters within 30 working days of receipt of such request. These letters are generally requested by applicants seeking confirmation on CDMP land use designations and allowable development.

Performance

Ind	Actual	Goal	Variance	Date
▲	100 %	100 %	0 %	12/31/2006



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(1.2) (DP&Z) Demographic Data and Land Supply

Amalia Hurtado Diane O'Quinn Williams

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

Provide efficient, consistent, and appropriate growth management, urban planning, and transportation development services

Parent Objectives

(NU1.1) Increased urban infill development and decreased urban sprawl (priority outcome)

Measure**Owner(s)**

Maintain Countywide Land Use, Land Supply and Capacity Updated

Manuel Armada Subrata Basu Amalia Hurtado

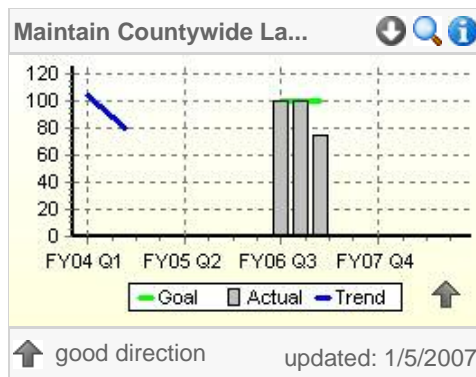
For the purposes of this update activity the County is divided in approximately 815 sections of land (sq. miles). Each of the sections are reviewed quarterly and updated, as necessary, if any changes are made that impact land use, land supply and/or land capacity. These sections are updated, as needed, based on the Real Time Data (Impact Fee information), field observation, aerals and Property Appraiser's files.

Performance

Ind	Actual	Goal	Variance	Date
☑	75 %	100 %	(25) %	12/31/2006

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(1.3) (DP&Z) Conduct Charrettes and Prepare Implementing Ordinances (Area Plans Review)

Amalia Hurtado Diane O'Quinn Williams

Initiatives Linked To Objective**Owner(s)**

Streamline Charrettes' Process

Subrata Basu Amalia Hurtado
Diane O'Quinn Williams**GrandParent Objectives**

Provide efficient, consistent, and appropriate growth management, urban planning, and transportation development services

Empower the community by increasing communication and coordination with local, state, and federal entities

Enact programs to beautify and improve urban and residential areas

Parent Objectives

(NU1.3) Improved community design (priority outcome)

(NU2.1) Strengthened bond between the community and Miami-Dade County government (priority outcome)

(NU5.1) Neighborhood and rights-of-way aesthetics that foster and enhance quality of life (priority outcome)

Measure**Owner(s)**

Initiated Charrettes FY 06-07

Subrata Basu Amalia Hurtado Thomas Spehar

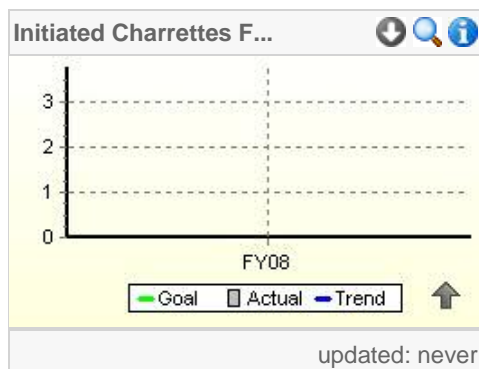
The department will initiate at least three (3) charrettes in a fiscal year by kicking off the process in the neighborhood.

Performance

Ind	Actual	Goal	Variance	Date
	n/a	n/a	n/a	

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Measure**Owner(s)**

Initiate at least three (3) Charrettes in a fiscal yr. (Area Plans)

Subrata Basu Thomas Spehar Amalia Hurtado

The department will initiate at least three (3) charrettes in a fiscal year by kicking off the process in the neighborhood.

Performance

Ind	Actual	Goal	Variance	Date
▲	1	n/a	1	9/30/2006

**Initiatives Linked To Measure****Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Measure**Owner(s)**

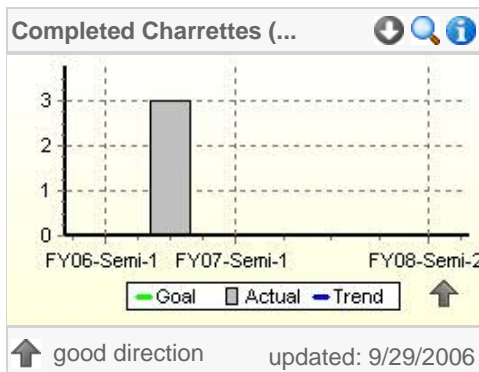
Completed Charrettes (Area Plans)

Subrata Basu Thomas Spehar Amalia Hurtado

The department will complete three (3) area plans each fiscal year. The final preparation of the Area Plan based on the results from the charrette will complete the process. Area Plans typically include strategies for development and redevelopment opportunities, establishes priorities for infrastructure and design drawings of future streetscapes and neighborhoods.

Performance

Ind	Actual	Goal	Variance	Date
▲	3	3	0	9/30/2006

**Initiatives Linked To Measure****Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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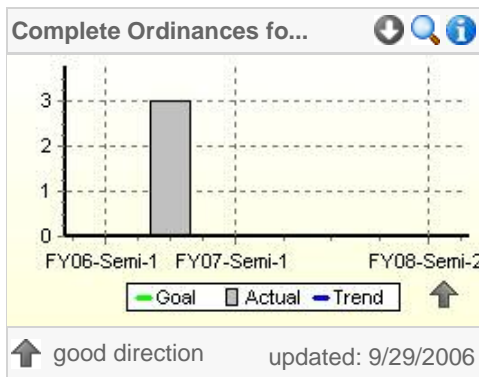
Measure	Owner(s)
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Complete Ordinances for Implementation of Area Plan	Subrata Basu Thomas Spehar Amalia Hurtado
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Complete final draft of implementing ordinances (zoning ordinances) within four months of BCC acceptance of Area Plan (charrette reports). The implementing ordinance amends the zoning code to establish zoning regulations unique to the properties within the boundaries of the charrette study.

Performance				
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Ind	Actual	Goal	Variance	Date
	3	3	0	9/30/2006



Initiatives Linked To Measure				Owner(s)
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Child Measures Linked To Measure				
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Ind	Name	Actual	Goal	Date
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Objective Name	Owner(s)
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(1.4) (DP&Z) Zoning Hearings Process	Amalia Hurtado Diane O'Quinn Williams
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Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives

Provide efficient, consistent, and appropriate growth management, urban planning, and transportation development services

Empower the community by increasing communication and coordination with local, state, and federal entities

Parent Objectives

(NU1.1) Increased urban infill development and decreased urban sprawl (priority outcome)


(NU2.1) Strengthened bond between the community and Miami-Dade County government (priority outcome)

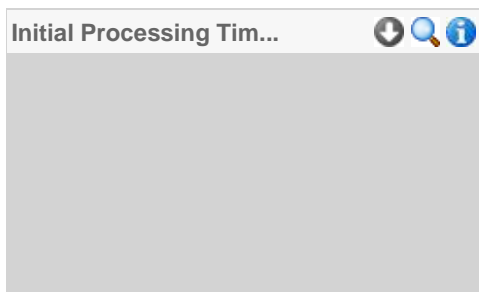
Measure	Owner(s)
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Initial Processing Time of Public Hearing Applications (First 40 Days)	Maria Teresa Fojo Amalia Hurtado Al Torres Shirley Pass
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Staff shall provide preliminary advertisement or deficiency letters and final advertisement to zoning hearings applicants no later than forty (40) calendar days from the date the application was officially submitted.

Performance				
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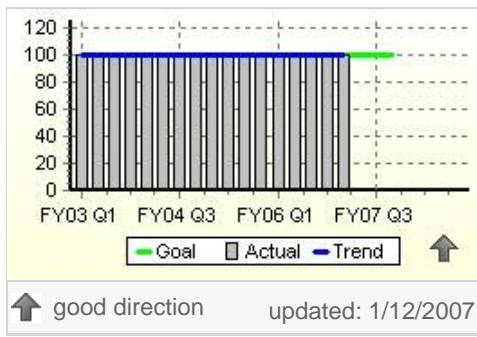
Ind	Actual	Goal	Variance	Date
	100 %	100 %	0 %	12/31/2006



Initiatives Linked To Measure				Owner(s)
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Child Measures Linked To Measure				
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Ind	Name	Actual	Goal	Date
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Measure**Owner(s)**

Complete resolution 14 days after receipt of motion slip for the zoning hearing

Nancy Rubin Claudia Ruiz Amalia Hurtado

The motion slip is the official record of the motion and votes cast by the zoning board members. Upon the receipt of this record the finalization of the resolution can occur.

Performance

Ind	Actual	Goal	Variance	Date
▲	100 %	100 %	0 %	12/31/2006

**Initiatives Linked To Measure****Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Measure**Owner(s)**

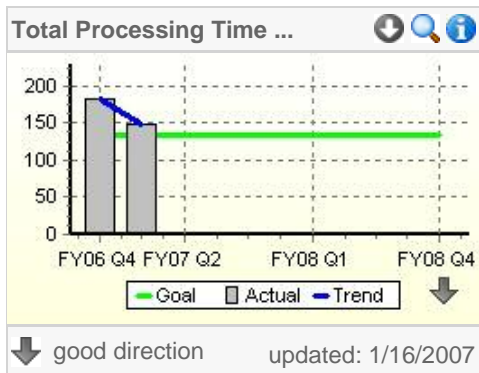
Total Processing Time of Zoning Public Hearings Applications

Maria Teresa Fojo Amalia Hurtado Al Torres Shirley Pass

The total processing time of zoning public hearing applications varies depending upon review by as many as nine (9) agencies, applicants response time to requests, advertising requirements, availability of zoning board agendas, meeting quorums, and applicant's desire to move forward. The actual timeframe reported herein is based upon the determining of the most frequent value in a grouping of files.

Performance

Ind	Actual	Goal	Variance	Date
■	148	135	(13)	12/31/2006

**Initiatives Linked To Measure****Owner(s)**

Public Hearing Application Timeframe	Amalia Hurtado Al Torres
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Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(1.5) (DP&Z) Legal Services

Amalia Hurtado Diane O'Quinn Williams

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

Empower the community by increasing communication and coordination with local, state, and federal entities

Parent Objectives

(NU2.1) Strengthened bond between the community and Miami-Dade County government (priority outcome)

Measure**Owner(s)**

Final Covenants Reviewed

Nancy Rubin Claudia Ruiz Amalia Hurtado Maynel Lorie

The Legal Advisor's office reviews proffered covenants submitted by CDM and zoning hearings applicants. Note: Does not include draft covenants that may require several reviews.

Performance

Ind	Actual	Goal	Variance	Date
	14	n/a	n/a	12/31/2006

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Measure**Owner(s)**

Final Covenants to be reviewed in 3 working days

Amalia Hurtado Nancy Rubin Claudia Ruiz

The Legal Advisor's office will review proffered covenants submitted in conjunction with zoning hearing and CDM applications and provide feedback to those applicants on the legal sufficiency of these covenants in three (3) working days.

Performance

Ind	Actual	Goal	Variance	Date
■	95 %	100 %	(5) %	12/31/2006

**Initiatives Linked To Measure****Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(1.6) (DP&Z) Building Permit Process - Zoning Review

Amalia Hurtado Diane O'Quinn Williams Al Torres

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

Provide efficient, consistent, and appropriate growth management, urban planning, and transportation development services

Parent Objectives

(NU1.1) Increased urban infill development and decreased urban sprawl (priority outcome)

Measure**Owner(s)**Landscape Reviews of Building Permit Plans
(Residential/Commercial)

Jim Byers Al Torres Shirley Pass

Provide timely technical review of building permit plans for compliance with the Landscape Code. Residential - 2 days; Commercial - 3 days in accordance with Administrative Order # 4-115.

Performance

Ind	Actual	Goal	Variance	Date
■	93 %	100 %	(7) %	1/31/2007

**Initiatives Linked To Measure****Owner(s)**

Training of New Arborist Recruit	Amalia Hurtado Diane O'Quinn Williams Al Torres
Permitting Process Improvement	Amalia Hurtado Diane O'Quinn Williams Al Torres

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
■	Landscape Reviews of Building Permit Plans (Residential/Commercial)(Qtr.)	95 %	90 %	FY07 Q1

Measure	Owner(s)
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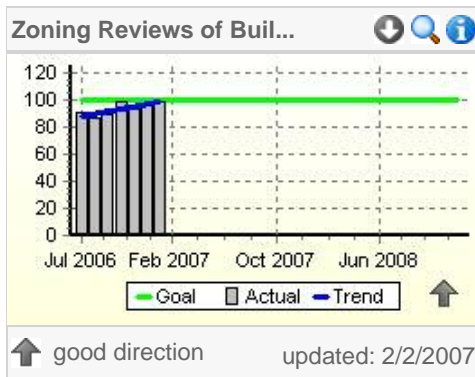
Zoning Reviews of Building Permits (Residential/Commercial)

Jim Byers Amalia Hurtado Al Torres Shirley Pass

Provide timely technical review of building permit plans for compliance with the Zoning Code. Residential - 2 days; Commercial - 3 days in accordance with Administrative Order # 4-115.

Performance				
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Ind	Actual	Goal	Variance	Date
■	99 %	100 %	(1) %	1/31/2007



Initiatives Linked To Measure	Owner(s)
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Permitting Process Improvement	Amalia Hurtado Diane O'Quinn Williams Al Torres
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Child Measures Linked To Measure				
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Ind	Name	Actual	Goal	Date
■	Zoning Reviews of Building Permits (Residential/Commercial) (Qtr.)	96 %	100 %	FY07 Q1

Objective Name	Owner(s)
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(1.7) (DP&Z) Building Permitting Process - Impact Fees

Amalia Hurtado Diane O'Quinn Williams Al Torres

Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives

Provide efficient, consistent, and appropriate growth management, urban planning, and transportation development services

Parent Objectives

(NU1.1) Increased urban infill development and decreased urban sprawl (priority outcome)

Measure	Owner(s)
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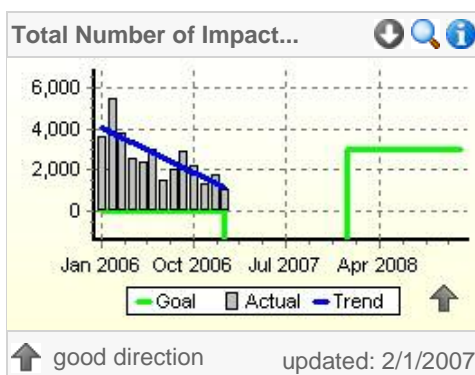
Total Number of Impact Fee Assessments

Jim Byers Al Torres Shirley Pass

The measure provides the total number of monthly impact fee assessments performed.

Performance				
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Ind	Actual	Goal	Variance	Date
▲	1,083	n/a	1,083	1/31/2007



Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure				
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Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(1.8) (DP&Z) Maps and Technology

Amalia Hurtado Diane O'Quinn Williams

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

Enable County departments and their service partners to deliver quality customer service

Parent Objectives

(ES1.2) Conveniently accessed and easy-to-use services


Measure**Owner(s)**

Posting results on zoning maps 30 days from receipt of resolution

Amalia Hurtado Abel Lera Benigna Marko

Once resolutions are finalized maps are posted with adopted actions of the zoning boards. Postings provide the public with updated information on a property's zoning classification and allowable uses.

Performance

Ind	Actual	Goal	Variance	Date
	100 %	100 %	0 %	12/31/2006

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(1.9) (DP&Z) Continued Excellent Public Service

Amalia Hurtado Diane O'Quinn Williams

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives****Parent Objectives****Measure****Owner(s)**

PIC Customer Service Survey Results

Jim Byers Amalia Hurtado Al Torres Shirley Pass

A Permitting and Inspection Center (PIC) customer survey was developed where customers rate employees on a scale of 1-5 (5 being the highest score) in order to obtain feedback from customers on customer service performance. Converting these average scores to percentages: Excellent=90-100; Very Good=80-89; Good=70-79; Fair=60-69; Poor=50-59; and Very Poor = <49

Performance

Ind	Actual	Goal	Variance	Date
▲	E	VG	n/a	12/31/2006


Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Measure	Owner(s)
Secret Shopper Score (Planning and Zoning)	Diane O'Quinn Williams

This measures the satisfaction of secret shoppers with the department's services at its points of contact with the public. The goal of 4.0 on a 1.0 - 5.0 scale, 5.0 being best, is based on the 4 out of 5 goal stated in the Miami-Dade County Strategic Plan under Enabling Strategies (ES1).

Performance				
Ind	Actual	Goal	Variance	Date
	4.2	4.0	0.2	12/31/2005

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure				
Ind	Name	Actual	Goal	Date



Objective Name	Owner(s)
(1.11) (DP&Z) Strengthening Relationships with the Community	Amalia Hurtado Diane O'Quinn Williams


Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives
Empower the community by increasing communication and coordination with local, state, and federal entities

Parent Objectives
(NU2.1) Strengthened bond between the community and Miami-Dade County government (priority outcome)

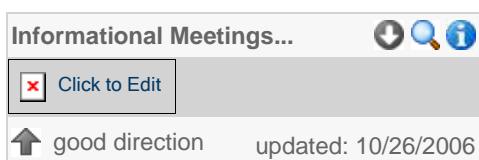
Measure	Owner(s)
Informational Meetings with Community Councils (Planning)	Amalia Hurtado Diane O'Quinn Williams Subrata Basu

Increase community outreach by conducting informational meetings with community councils on CDMP amendment applications, and other planning activities.

Performance				
Ind	Actual	Goal	Variance	Date
	4	n/a	4	9/30/2006

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure				
Ind	Name	Actual	Goal	Date



Measure

Owner(s)

Organize and Staff Community Zoning Appeals Boards

Maria Teresa Fojo Amalia Hurtado Al Torres Shirley Pass

The following zoning boards meet on a monthly basis to hear and decide zoning hearing applications: CZAB2; CZAB 5; CZAB7; CZAB8; CZAB10; CZAB11; CZAB12; CZAB14; CZAB15 AND CZAB16. The zoning hearing process is code mandated pursuant to Article XXXVI of the Code of Miami-Dade County. The code stipulates the filing periods and deadlines for the mailing of notices to property owners within a certain buffer radius, advertisements of a legal advertisement and a layman's ad in paper's of general circulation, and finalization of the written staff reports. DP&Z staff are charged with these responsibilities as well as attending these meetings to provide technical support to the boards.

Performance

Ind	Actual	Goal	Variance	Date
▼	6	10	(4)	1/31/2007

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure

Owner(s)

Organize and Staff Planning Advisory Board (PAB)

Subrata Basu Amalia Hurtado Thomas Spehar Mark Woerner

The Planning Advisory Board serves as the Local Planning Agency in accordance with Chapter 163, Florida Statutes. The Planning Advisory Board's role is to consider amendments to the CDM and Area Plans recommended by staff. Staff establishes monthly meeting dates, prepares advertisements, and provides agenda packets containing staff's recommendations. DP&Z staff are charged with these responsibilities as well as attending these meetings to provide technical support to the board.

Performance

Ind	Actual	Goal	Variance	Date
▲	1	1	0	1/31/2007

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Objective Name
Owner(s)

(1.10) Resident Satisfaction Survey

Amalia Hurtado Diane O'Quinn Williams

Initiatives Linked To Objective
Owner(s)
GrandParent Objectives
Parent Objectives
Measure
Owner(s)

A. Development and land use in the County

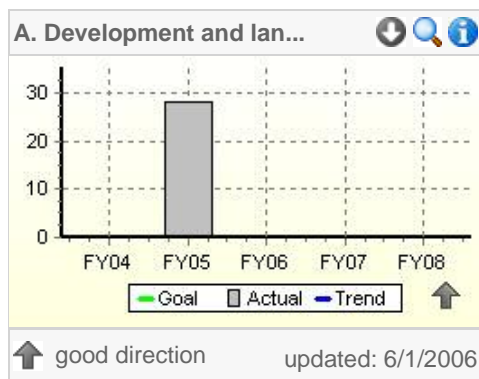
Kevin Kirwin

Performance

Ind	Actual	Goal	Variance	Date
	28.36 %	n/a	n/a	9/30/2005

Initiatives Linked To Measure
Owner(s)
Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure	Owner(s)
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B. Development and land use in your neighborhood

Kevin Kirwin

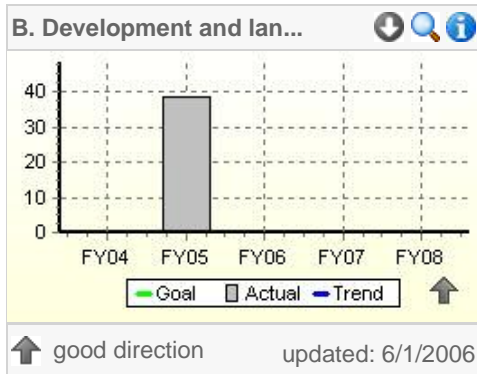
Performance

Ind	Actual	Goal	Variance	Date
	38.77 %	n/a	n/a	9/30/2005

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure	Owner(s)
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C. How the County is managing growth

Kevin Kirwin

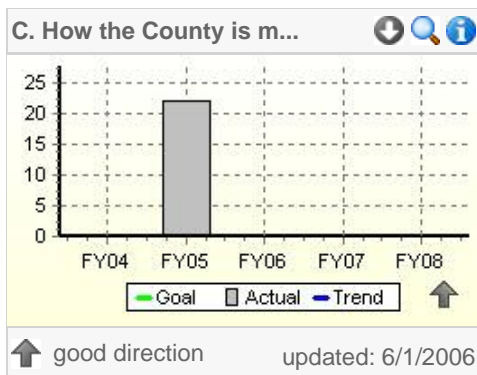
Performance

Ind	Actual	Goal	Variance	Date
	22.17 %	n/a	n/a	9/30/2005

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Financial Perspective

Objective Name

Owner(s)

(2.1) Meet Budget Targets (Planning & Zoning)

Amalia Hurtado Diane O'Quinn Williams

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Planned necessary resources to meet current and future operating and capital needs (priority outcome)

Parent Objectives

(ES8.2.1) Meet Budget Targets

Measure

Owner(s)

Revenue: Total (Planning and Zoning)

Lillie Ammons Gloria Suarez Amalia Hurtado Maynel Lorie

(ES-8) Total revenue in \$1,000s (from FAMIS). The revenue figures for actual and goal include carryover. General fund transfer will occur during the fourth quarter of the fiscal year

Performance

Ind	Actual	Goal	Variance	Date
☑	\$3,527	\$6,636	\$(3,109)	12/31/2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure
Owner(s)

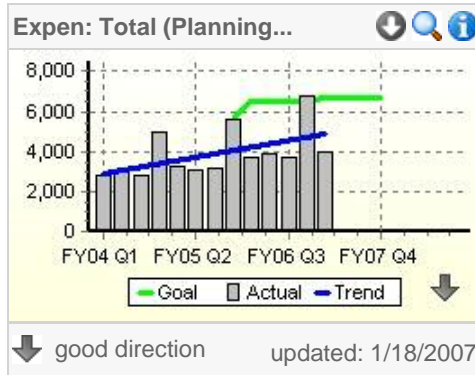
Expen: Total (Planning and Zoning)

Lillie Ammons Gloria Suarez Amalia Hurtado

(ES-8) Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating, and Capital). Expenses are not evenly incurred throughout the year

Performance

Ind	Actual	Goal	Variance	Date
▲	\$3,932	\$6,636	\$2,704	12/31/2006


Initiatives Linked To Measure
Owner(s)
Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
▲	Expen: Personnel (Planning and Zoning)	\$3,082	\$3,329	FY07 Q1
▼	Expen: Other Operating (Planning and Zoning)	\$850	\$3,268	FY07 Q1
▲	Expen: Capital (Planning and Zoning)	\$0	\$39	FY07 Q1

Internal Perspective

Objective Name	Owner(s)
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(3.1) (DP&Z) Staff Count	Amalia Hurtado Diane O'Quinn Williams
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Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measure	Owner(s)
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Approved Budgeted Positions	Amalia Hurtado Hilda Castillo Maynel Lorie
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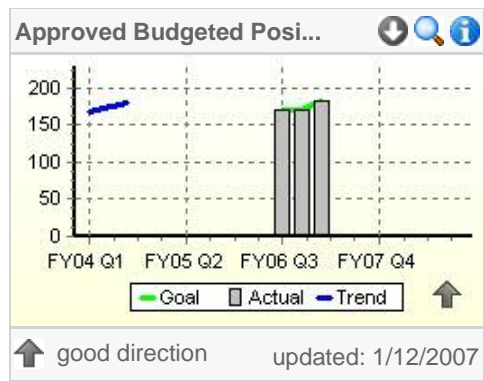
Performance

Ind	Actual	Goal	Variance	Date
	183	183	0	12/31/2006

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure
Owner(s)

Overages

Hilda Castillo Amalia Hurtado Benigna Marko

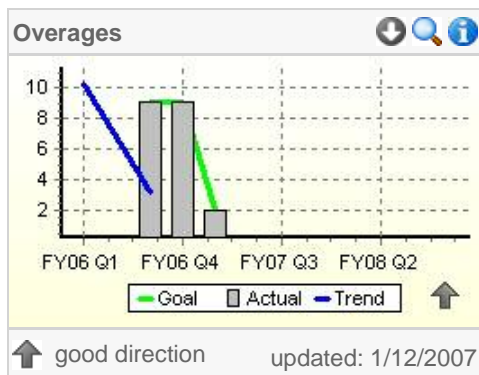
Approved overages during the fiscal year.

Performance

Ind	Actual	Goal	Variance	Date
▲	2	2	0	12/31/2006

Initiatives Linked To Measure
Owner(s)
Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure
Owner(s)

Vacant Positions

Hilda Castillo Maynel Lorie

Average analysis for the past years trend has resulted in twenty-two (22) vacancies.

Performance

Ind	Actual	Goal	Variance	Date
▼	28	0	(28)	12/31/2006

Initiatives Linked To Measure
Owner(s)
Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(3.2) (DP&Z) Employee Recognition

Amalia Hurtado

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

Attract, develop and retain an effective, diverse and dedicated team of employees

Parent Objectives

(ES5.3) Motivated, dedicated workforce team aligned with organizational priorities (priority outcome)

Measure**Owner(s)**

Award Employee of the Quarter

Hilda Castillo Amalia Hurtado Benigna Marko Diane O'Quinn Williams
Erin Parker

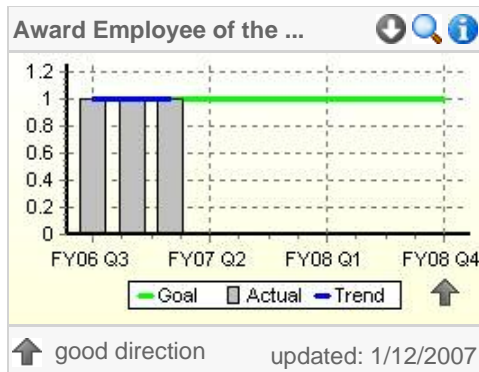
Nominations are submitted to the committee from the public and staff on a quarterly basis. The committee evaluates nominees performance, reviews prior performance evaluations, and selects the employee of the quarter based on certain criteria. Employees are awarded this recognition based on excellent customer service skills, and excellent performance in their job. The employee of the quarter receives a commendation letter from the Dept. Director to be placed in their personnel file, a plaque, a U.S. savings bond, and is featured in the department's newsletter.

Performance

Ind	Actual	Goal	Variance	Date
▲	1	1	0	12/31/2006

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Learning and Growth Perspective

Objective Name	Owner(s)
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(4.1) (DP&Z) Career Enhancement

Amalia Hurtado Diane O'Quinn Williams

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Attract, develop and retain an effective, diverse and dedicated team of employees

Parent Objectives

(ES5.3) Motivated, dedicated workforce team aligned with organizational priorities (priority outcome)

Measure	Owner(s)
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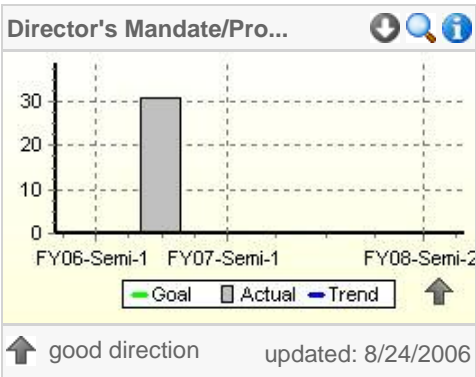
Director's Mandate/Professional Development

Amalia Hurtado Diane O'Quinn Williams

The Department Director requires Section Supervisors, Legal Advisor, Division Chiefs, Assistant Directors, and herself to attend a seminar/training/workshop etc. at least once a year for the individual's continued professional development. The department encourages all staff members to take advantage of opportunities to enhance their careers and growth potentials (budget permitting).




Performance

Ind	Actual	Goal	Variance	Date
	31	31	0	9/30/2006



Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
	Director's Mandate/ Supervisory Training (Adm.)	8	8	FY06-Semi-2
	Director's Mandate/ Supervisory Training (Planning)	11	11	FY06-Semi-2
	Director's Mandate/ Supervisory Training (Zoning)	12	12	FY06-Semi-2

Measure	Owner(s)
Internal Career Enhancement	Amalia Hurtado Benigna Marko Diane O'Quinn Williams

This program has been established by the Department Director to infuse the department with a more skilled and engaged workforce by providing ongoing career enrichment trainings that will promote personal development and increase service performance. The program was previously known as the mentoring program.

Performance

Ind	Actual	Goal	Variance	Date
▼	1	2	(1)	12/31/2006



Initiatives Linked To Measure

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Objective Name

(4.2) (DP&Z) Supervisors Enrolled in Certification Training/Mandate

Amalia Hurtado Diane O'Quinn Williams

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Attract, develop and retain an effective, diverse and dedicated team of employees

Parent Objectives

(ES5.3) Motivated, dedicated workforce team aligned with organizational priorities (priority outcome)

Measure

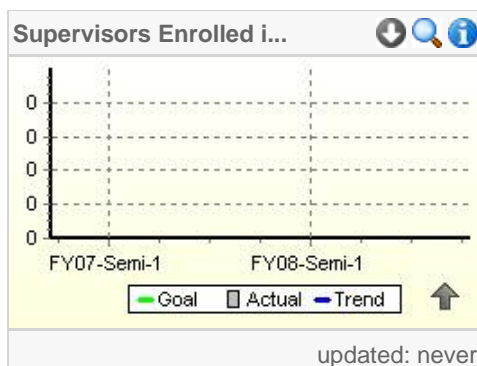
Supervisors Enrolled in Certification Training/Mandate

Amalia Hurtado Diane O'Quinn Williams

Supervisory personnel perform an essential role in upholding county policies and procedures in addition to managing customer service. The Employee Relations Department's Miami-Dade County University offers the Supervisory Certification Program to train supervisory personnel and prepare them to meet their primary responsibilities. This professional development message is emphasized in the memorandum dated January 22, 2004 from Miami-Dade County Manager, George Burgess.

Performance

Ind	Actual	Goal	Variance	Date
	n/a	n/a	n/a	



Initiatives Linked To Measure

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Initiatives Linked To Scorecard						
Name	Project	Status	%	\$		Owner(s)
Assistance on Housing Matters		Not Started	%	n/a	n/a	Manuel Armada Subrata Basu Amalia Hurtado Diane O'Quinn Williams
CDMP Process Improvements	8/1/2006	In Progress	n/a			Subrata Basu Amalia Hurtado Diane O'Quinn Williams Mark Woerner
Charrettes	4/1/2006	In Progress	n/a	n/a		Subrata Basu Amalia Hurtado Thomas Spehar
Countywide Planning Project	8/1/2006	In Progress	n/a	n/a		Subrata Basu Amalia Hurtado Diane O'Quinn Williams
Ethics Training (5 yrs.)	8/1/2006	Complete	100%	n/a		Hilda Castillo Amalia Hurtado
File Growth Management CDMP		Not Started	%	n/a	n/a	Subrata Basu Amalia Hurtado Mark Woerner
Inclusionary Zoning (Workforce Housing)	10/1/2006	Complete	100%	n/a		Amalia Hurtado Diane O'Quinn Williams Al Torres
Participation in Watershed Study		Not Started	%	n/a	n/a	Subrata Basu Amalia Hurtado Diane O'Quinn Williams
Permitting Process Improvement		Not Started	%	n/a	n/a	Amalia Hurtado Diane O'Quinn Williams Al Torres
Public Hearing Application Timeframe		Not Started	%	n/a	n/a	Amalia Hurtado Al Torres
Report on Residential Permits Issued Outside UDB	8/1/2006	In Progress	75%	n/a		Amalia Hurtado Diane O'Quinn Williams Al Torres
Review of Lots for Infill Housing	8/1/2006	In Progress	n/a	n/a		Amalia Hurtado Diane O'Quinn Williams Al Torres
Summer Study	8/1/2006	In Progress	n/a	n/a		Amalia Hurtado Benigna Marko Diane O'Quinn Williams
Zoning Code Re-Write	8/1/2006	In Progress	n/a	n/a		Amalia Hurtado Joseph McManus Diane O'Quinn Williams Al Torres